



DELIVERING BUSINESS VALUE WITH KONICA MINOLTA ECM SOLUTION



→ Background

With over 30 years merging local knowledge with global perspective, the client uses consumer-centric go-to-market strategies and omni-channel distribution approach to bring the best global beauty brands to Asian consumers. In addition, the company provide world class logistics services to enable fast market entries and sustainable growth.

■ Challenges

Accounts Payable have difficulty in dealing with the time-consuming manual invoice process, lengthy approvals, and tedious invoice retrieval. Hard copies of invoices had a tortuous path through the traditional system resulted in inefficient approval stages, high print quantity, more prone to clerical errors, and increase of archival storage cost which lead to frequent payment delays. Given these challenges, the client is driven to find a holistic solution that is able to resolve these existing issues and improve the Accounts Payable-Procure to Pay (P2P) cycle.

■ Solutions & Benefits

To address the challenges, Konica Minolta proposed Esker's Accounts Payable On-Demand (APoD) solution through SaaS model to optimize invoice processing by eliminating paper and manual processing steps that cater to the needs. With improved efficiency, this reduce manual processing and automate approval workflow which facilitates ease of sharing across departments, as well as easy storage and archival of electronic documents. The APoD solution allows full visibility and control into every invoice via a full audit trail and key performance indicator (KPI) dashboards for monitoring and reporting. Capturing data that directly integrates with SAP ERP system allow users to automate every phase of vendor invoice processing for streamlined AP management. Users having instant access through their mobile devices to approve invoice on-the-go with Esker's mobile application.

With the appropriate and affordable solution being implemented, invoices are visible at each stage of processing, a quicker invoice processing speed, and paper wastage are kept at a minimum. Esker's APoD solution brings huge improvements, drives efficiency, and makes it so much easier to do Accounts Payable.