



Giving Shape to Ideas

THE COMPANY

The client is a leading beauty care provider that offers slimming, hair care and skin care solutions. Established in the 1970s, the client operates more than 200 centres in Asia and Europe, with a few brands under its portfolio. The leading beauty care provider provides quality solution with personalised approach with latest technology and treatments.



THE CHALLENGES

The client faced mounting challenges with their print infrastructure with decentralised devices due to printers of different brands and models. Many printers were left redundant and inefficient management of these devices led to high print and maintenance costs. There was also no proper control and visibility of consumables as it was done at departmental level. These lapses in monitoring has incurred substantial operating losses to the organisation.

THE SOLUTION & RESULTS

Based on assessment, Konica Minolta proposed a solution that comprises a mixture of hardware and software to cater specifically to its needs. With Konica Minolta Optimised Print Services and CS Remote Care, the fleet was right-sized according to business needs, providing optimal business process and fleet support. It will be able to checks for technical problems and consumable depletions, and takes the necessary tasks to solve them automatically to provide stable operations at all times.

Users are able to access any machine easily with less waiting time which makes the working environment more enjoyable. IT and admin department are able to track and generate reports that could support decision making on controlling, preparing and planning budgets.

The new document printing environment is more secured and with the new fleet infrastructure, expenses are being tracked and wastage are kept at a minimum. With this system in place, the organisation not only able to identify the cause of wastage, it also help in cost saving up to 20% on average print cost.